



Welcome!





SUMMARY WRITTEN BY COCO
OPERATIVE CIC



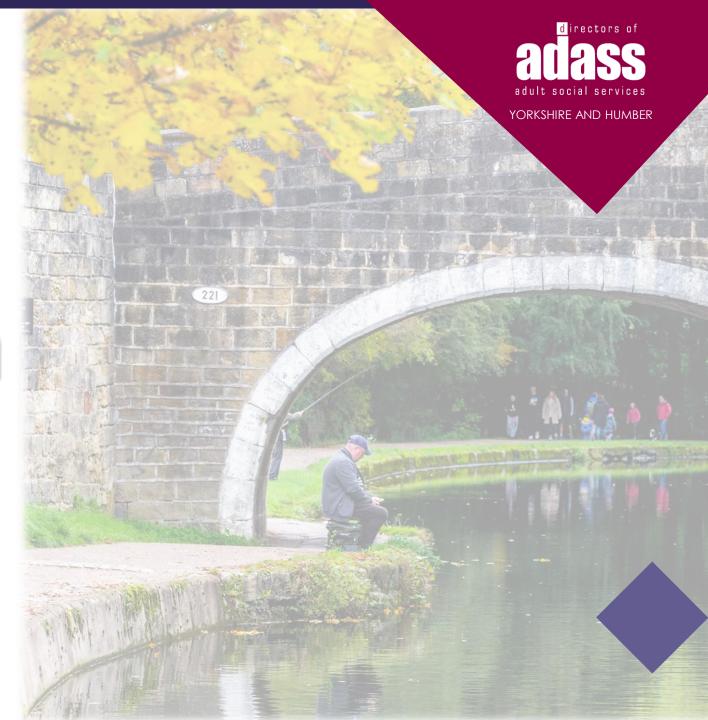


RECOGNISE CARERS INVEST IN COMMUNITIES CULTURALLY SENSITIVE SUPPORT GENUINE COPRODUCTIO RELATIONSHIP-BASED PRACTISE

PERSON FIRST DIGITAL APPROACH



Anna Dixon



Care Reimagined and Time to Act

Anna Dixon, MBE, MP for Shipley Yorkshire and Humber ADASS, Leeds 14th March 2025





The path to a National Care Service?





Social Care Futures vision

- We all want to live in the place we call home, with the people and things we love, in communities where we look out for one another, doing what matters to us.
- If we or someone we care about has a disability or health condition during our life, we might need some support to do these things. That's the role of social care.



The Commission's recommendations fall into three areas:

- 1. Rethinking attitudes
- 2. Rebalancing roles and responsibilities
- 3. Redesigning the system





CARE AND SUPPORT REIMAGINED

A National Care Covenant for England



Empowering communities

- Communities need investment and nurture
- Wider role of local authorities: transport, housing and community infrastructure
- Equipping local church and faith communities to adopt assetbased approaches and be more inclusive and accessible



A new deal for carers

- Voluntary, out of love not necessity
- Recognition: don't assume support, assessment carer-blind
- Rest: restorative breaks
- Recompense: increase Carers
 Allowance, support to work and use of direct payments



A stronger role for the state

- Parity with the NHS, long term commitment to universal entitlement
- Increased funding for local authorities to meet moderate needs
- Universal access to early intervention and community support
- Fulfillment of existing rights and entitlements

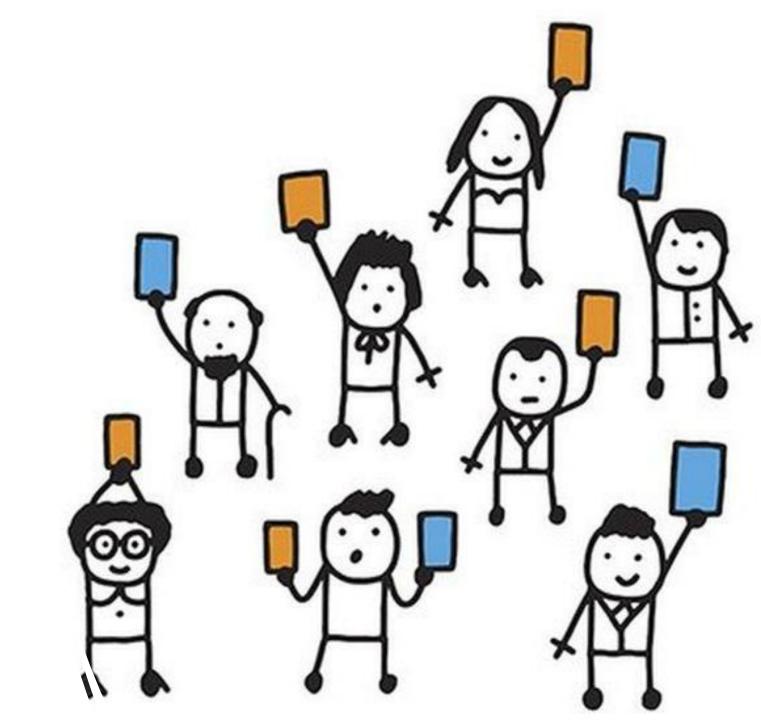
NATIONAL HEALTH SERVICE

Your new National Health Service begins on 5th July. What is it? How do you get it?

It will provide you with all medical, dental, and nursing care. Everyone—rich or poor, man, woman or child—can use it or any part of it. There are no charges, except for a few special items. There are no insurance qualifications. But it is not a "charity". You are all paying for it, mainly as taxpayers, and it will relieve your money worries in time of illness.

Responsibilities as citizens

- Contribute through collective funding and pooling risk
- Standardise charges and phase out
- Give time as members of communities, volunteering
- Engaging to shape the care we need, using budgets wisely, giving feedback



Diverse housing options

Accessible housing, supported living options for adults with disabilities and other integrated community-based housing options for older people

How the Church of England uses its assets and investments

Social investment to support expansion of care requires patient long-term capital



Harnessing technology

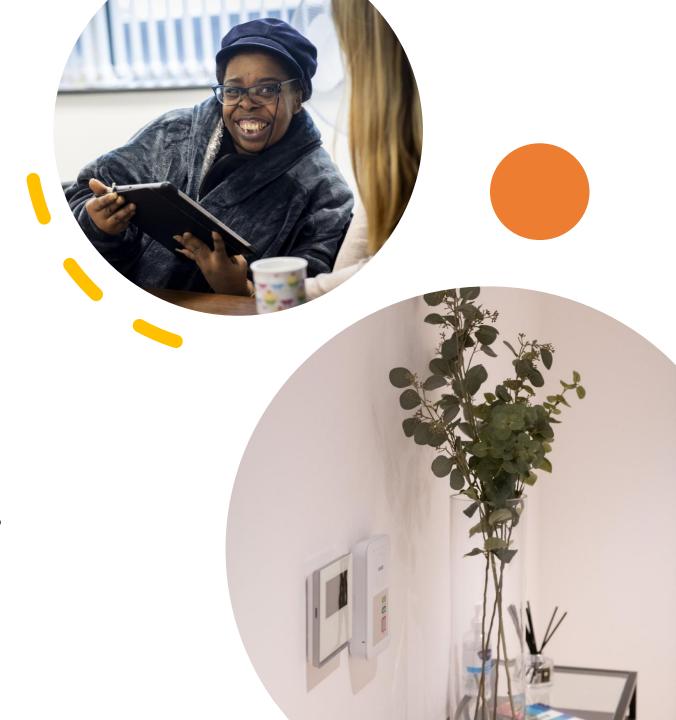
Build in flexible person centred assistive technology from the start

Power of everyday digital technology giving users more control

Potential of AI and robotics to be tested

Training for carers and care workers to make use of tech

Making it inclusive and accessible



Redesigning roles

Value time and continuity of relationship

Codesign roles with those who draw on care and support

Focus on purpose, behaviours and attitudes

Better pay and conditions, training and career progression

Long term workforce plan





Timeframes for action

- Short-term: In next business year already happening somewhere / could happen now; small amounts of funding may be available; small specific policy shifts
- Medium-term: Within the next 5 years investment could increase incrementally; new guidelines and legislation are possible (but may not bed in); major reforms could be started
- Long-term: A 6-10 year horizon larger scale change, new legal frameworks and significant new investment and new funding structures



10 areas for action

- Reimagine care and support with people who draw on it
- 2. Improve assessment and care planning to put people in the lead
- 3. Build community capacity for wellbeing and prevention
- 4. Support more people to live at home or in a place they call home
- 5. Give better support to carers

Reimagine care and support with people who draw on it

Improve assessment and care planning to put people in the lead

Community capacity for wellbeing and prevention

More people live at home or in a place they call home

Better suppor for carers

Join up care and support fo fulfilled lives

More accessible and affordable for everyone

Diverse and sustainable providers, focused on outcomes

Harness the potential of digital technolog

Redesign and reward the workforce



- Co-produce local strategy, change language and culture, reassert rights in current legislation
- Streamline paperwork, improve transparency, focus on what matters to the person, and encourage use of Direct Payments
- Map assets, co produce community development plan, develop partnerships with ICS, VCFSE and public health
- Streamline access to aids and adaptations, Home First approach, co produce local housing strategy
- Universal support for carers in the community, commission carers breaks, trial use of DPs to fund care from family members



10 areas for action cont....

- 6. Join up care and support for fulfilled lives
- 7. Make care more accessible and affordable for everyone
- 8. Ensure diverse and sustainable providers that are focused on outcomes
- 9. Harness the potential of digital technology
- 10. Redesign and reward the workforce

Reimagine care and support with people who draw on it

Improve assessment and care planning to put people in the lead

Community capacity for wellbeing and prevention

More people live at home or in a place they call home

Better suppor for carers

Join up care and support fo fulfilled lives

More accessible and affordable for everyone

Diverse and sustainable providers, focused on outcomes

Harness the potential of digital technology

Redesign and reward the workforce



- Access to NHS rehab, more supported employment places, coordinated information and advice, integrated support across LAs, NHS and housing associations
- Work with public health and NHS to fund a range of accessible non-means-tested preventative support
- Coproduce commissioning plans with people who draw on care and support and their families and carers, to support wider diversity of providers
- Coproduce digital strategies, train staff, ensure Direct Payments can be used for tech
- Uplift pay for the lowest-paid, take action on diversity, support integrated working, trial new recruitment processes (e.g. values-based recruitment), encourage volunteering



Invest more and invest better

Stabilise

Transform

Community capacity

- Stop further reductions in support available increase pay, rates to providers and level of DP
- Create capacity and capabilities for transformation everywhere
- Strengthen network of community support building on existing assets and tackle inequity

Access and affordability

 Significant investment over the long term to widen eligibility and make more affordable

Where we are now?

- Labour government committed to NHS 10 year plan and a National Care Service
- Casey Review on cross party basis reporting in 2026 Part 1 to inform Spending Review and 2028 for long term changes
- Local government financial settlement included uplift to social care grant of £680 million
- Increase in Disabled Facilities Grant extra £86 million
- Increasing earnings threshold for Carer's Allowance
- New career structure and development for care workers
- Increase in National Living Wage, Employer NI contributions and Fair Pay Agreement

Developing and evaluating an online needs assessment process within adult social care in North Yorkshire Council.

Rowan Jasper, University of York Researcher in Residence at North Yorkshire Council and NIHR Doctoral Fellowship student







Curiosity Partnership: Researcher in Residence

What we do





Curiosity Partnership

THE PROBLEM



How can we be confident that social care for older people is designed and delivered in the best way possible?



Research and evidence can help public services to improve their effectiveness. The government has invested heavily in health research, but less so in social care.

Social care research is now a high priority. Councils and universities need to build capacity and infrastructure to deliver ambitious research for the future.

THE SOLUTION

This is where The Curiosity Partnership comes in. It is a project that aims to build the infrastructure for councils and academics, working together with local citizens and communities, to develop and use research that improves social care.

THE PROJECT



Four years long

Brings together York,

North Yorkshire, Hull and Doncaster Councils along with the Universities of





York, Hull, Sheffield and Newcastle.



KEY FUNCTIONS

Priority setting



Set research priorities to develop a strategy for evidence collection.

Training



Capacity



Research Championing

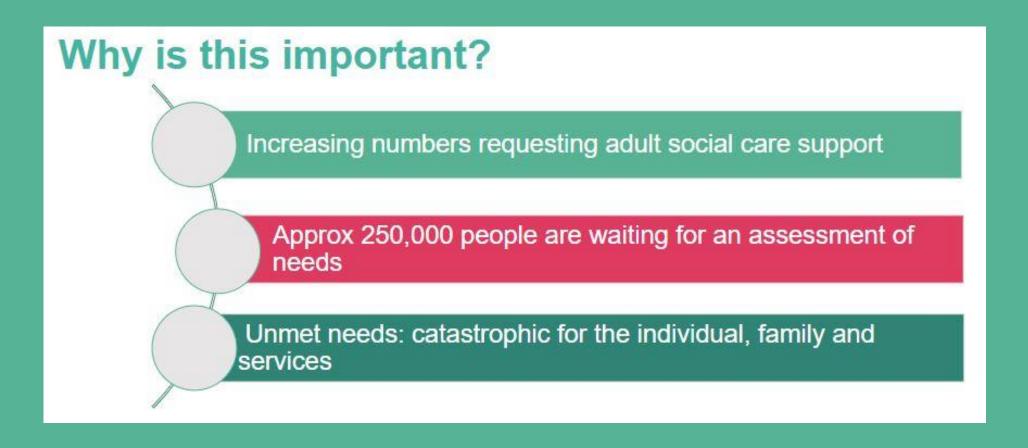


Raise the profile of social care research across Yorkshire and Humber through secondments, funding and reciprocal opportunities.

To find out more and get involved contact: curiosity-partnership@vork.ac.uk



Background: Thousands of people waiting for a needs assessment in the UK









An online needs assessment...

A solution?

Digital transformation in adult social care

We work with councils to sustainably adopt digital technology that transforms health and wellbeing for their residents.





Partners in Care and Health

Our mission

We co-create improvement tools and support to build councils' confidence in the use of digital technology. Through this support, local authorities can work with their residents to ensure they are supported to live the lives they want to live. We help councils learn and share across the sector so that all local areas can benefit. Our priorities:

- We engage with councils to identify barriers and opportunities for using digital technology and enable uptake of scalable technology solutions in social care.
- We seek to build and strengthen regional digital leadership to ensure that people are supported to live the lives they want to live.
- We work with partners to influence longer-term planning, ensuring ASC needs are embedded within national policy, strategy and delivery. This includes the implementation of the Adult Social Care Reform White Paper: People at the Heart of Care, and the Health and Social Care Integration White Paper: Joining up Care for People, Places and Populations.

Digital working in adult social care: What Good Looks Like

Digital switchover hub

Top tips for using digital







PhD: Online needs assessment

Aim: To design and evaluate how an online needs assessment process is being implemented within North Yorkshire Council in England.



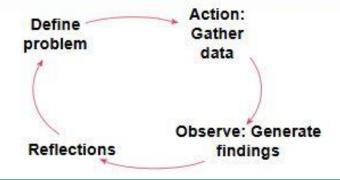
Four stages: Mixed methods

Impact:
Recommendations and future research to inform the implementation agenda nationally for online assessments



Participatory Action Research approach

Researcher 'embedded within practice'









Thank you

Any Questions?

Rowan Jasper, University of York rowan.jasper@york.ac.uk









Purpose of the Team

What do we do?

Community See & Solve provides a statutory access point to the residents of Hull. The team use solution focussed conversations to support people to access the most appropriate information, advice or services which will help them to maximise their independence and prevent or delay the need for formal or long term commissioned support. See and Solve is incorporated as part of a wider integrated wellbeing hub, collocated under one management structure.

Where do we fit in the operating model?

We are part of Step 1: Help to Help Yourself. We discuss options and help people commit to take responsibility for their lives for as long as possible, ensuring that their independence is maximised and that those people who formally enter the system do not unnecessarily grow dependent on it.

How long do we work with people for?

We work with people on a short term basis, usually for up to 72 hours.

STAND FOR SOCIAL WORK

Who is in our team?

Social Workers, Social Care Advisors and Occupational Therapy Assistants. We also have support from partner agencies, Renew and Community Mental Health Teams.



Bringing Social Work back to the Community

How have we supported the refreshed preventative offer from Adult Social Care in Hull City Council?

Providing 'drop in' hubs, located within the West and East of the City. Community outreach options of engagements in areas, such as; churches, community centres and food banks.

Exploring digital options to maintain feedback to individuals regarding referrals, including current waiting times and referral confirmation.

A overarching commitment to proactive prevention.

A reimagined view of reablement.

A review of contact records and our commitment to proportionality.



Multi-Agency
Approach

The expansion of our multi-disciplinary approach has resulted in additional resource within the team from the following agencies:

- Renew (CGL)
- Mental Health Services
- Assistive Technology Social Work





Our commitments



Looking back on today



Our time to act?

How do we spend more time with people when demand is so high?

People want reasonable things

Need to hold our values during change

Need to address systems that don't work with each other

Promote peer support

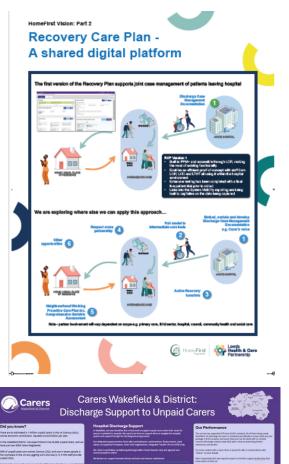
Need more culturally appropriate services

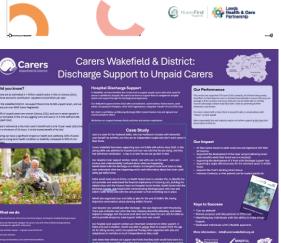
Make coproduction more accessible so we can hear more voices

We must see action

Today was the start of a new future

- Posters and exhibits demonstrating innovation and responsive services
- Workshops detailing how listening to people has shaped services with a difference
- Conversations connecting agendas and coming up with solutions
- Evidence based practise growing in the region

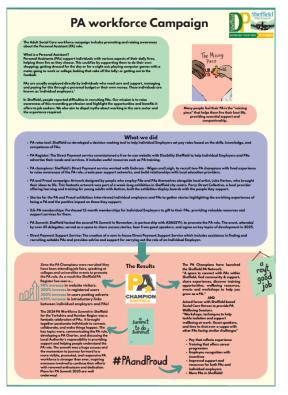




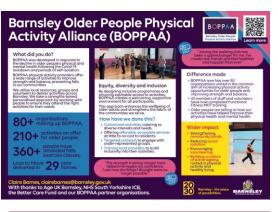


homes, families, jobs and

communities









Quotes from the day

Share the power and A network of I feel heard possibility kindness The community We need to get has been my accessibility medicine right Every single one Don't assume We grow of you has a anything about through what story we go through anyone

CARE WE WANT





Thank you

